6.3. Customers table

In order to open the Customers table click "Customers" in the navigation pane.



User can sort Customers data using three methods:

- Filtering data by column
- Quick Search
- Sorting needed columns.

User can filter the table while clicking the column names. The system will automatically sort the records according to the filter specified.

Clients							
lain > Clients							
Delete	Export Add Customer						
					III •	Search	
<u> </u>	Name, surname / Company name	Туре	Active projects	Last project deadline		Search Projects	Invoices
<u>№</u> -	Name, surname / Company name Ланта банк	Type Leg. ent.	Active projects	Last project deadline	F		Invoices

In order to use Quick search option just type in the symbols, words or numbers, click Enter and the system will supply the user with appropriate records. The system will search according to the Customer name only.

Clients

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		ete	Export Add Customer						
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		N₂	Name, surname / Company name	Туре	Active projects	Last project deadline	Project	s	Invoices
		94	Ward James	Indiv.	0		Proje	cts	Invoices

! Please note that Quick search is relevant only for searching data from the Customers' page currently opened. For example, if the user has opened the 1st page of the table and tries to search for data stored in the 5th page, the system will NOT bring up any data.

Review the columns that you want to see in the Translation domains table. To add or remove a particular column from the table, simply click and select the columns that you want (or do not want) to view in the Domains database. This feature is especially relevant, if there are big databases with many columns and/or relatively small monitor/tablet/smartphone screen.

! Please note that the system will save these settings for upcoming user sessions.

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Delete	Export Add Customer				III ▼ SIA OCL
■ Nº	Name, surname / Company name	Туре	Last project deadline	Projects	INST Not
65	SIA OCL	Leg. ent.	02.07.2017	Proj	name
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Click "Export" to export data to Microsoft Excel.

Clients Main > Clents					
Delete Export Add Customer					ward
№ Name, surname / Company name 94 Ward James	Type	Active projects	Last project deadline	Projects	

Upon request the system will serve the user with an .xls file that consists of the following data.

Excel Column name	Description					
Number	Customer unique ID					
Branch	Translation agency's branch name, i. e. the					
	office, which handles orders from a					
	particular Customer					

Туре	Customer type (choose between Individual
	and Legal entity)
Surname, name / company name	Customer initials
Registration date	Date, when the Customer account was
	created
Last project submission date	Date, when the last project was submitted
	to the Customer
Mobile phone	Customer's mobile phone number
Phone	Customer's phone number
E-mail	Customer's e-mail address
Country	Country of residence
Address	Customer's address

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1	Number	Branch	Туре	Surname, name	/ Company na	ame Re	gistration date	Last project subm	ission date	Mobile phon	e Phone	E-mail	Country	Address			
2	94	Riga	Indiv.	Ward James			20.08.201	5					NLD	Albert Cu	ypstraat 75, 1	.072 CN Amste	rdam

The Customers table is very flexible in terms of tailoring the selected data according to translation agency needs. Any column can be removed or edited up to translation agency request to developers of OCLanguage.

The Customers table consists of the following columns.

Column	Description
name	
No.	Customer number in stack, issued by the system
Name,	Customer initials
surname /	
company	
name	
Туре	Customer type – Individual or Legal entity
Active	Quantity of active projects. A project is considered as active, if the project
projects	status is "In progress" (Proejct overview window).
Last	The system shows a deadline of last project for result file submission to the
project	Customer
deadline	
Projects	Link to Customer's projects
Invoices	Link to Customer's invoices